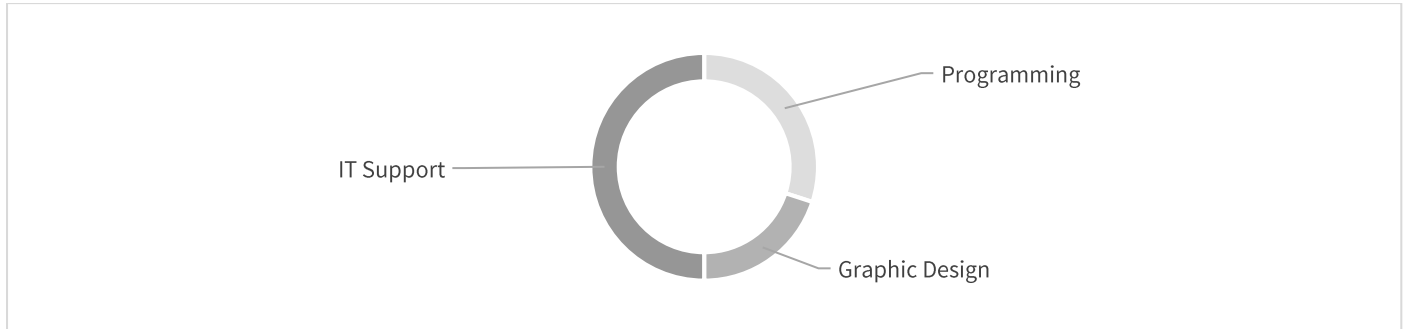


JOSHUA DUFF

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WHAT I DO



TECHNOLOGY EXPERIENCE

IT
Windows Desktop
7, 10, Pro
Windows Server
2003, 2008, 2012, 2016
Microsoft Office
Active Directory
Citrix XenServer
CISCO Meraki Cloud

PROGRAMMING
HTML / CSS
JavaScript
Java
PHP
C#
SQL / MySQL
Unreal Engine
Unity Engine

GRAPHICS
Illustrator
GIMP
Blender
Photoshop
Premier Pro

WORK EXPERIENCE

IT SERVICES SPECIALIST

Study Group, September 2016 → Current

Started at one site and expanded to supporting two sites in Adelaide. I am responsible for responding to support requests in a professional and timely manner while also maintaining the campus' IT infrastructure and improving where necessary. Working as part of Study Group's Australasian IT team.

IT SUPPORT OFFICER

Tatiara District Council, Jan 2011 → Jan 2014

Three years of full time IT support. The first two years of this position were traineeships through which I completed Cert 3 and 4 in IT. I was then offered a permanent position which I worked for another year before moving to Adelaide to study.

FRUIT & VEG ASSISTANT MANAGER

Foodland, Bordertown SA, 2008 → Jan 2011

Working around 30 hours per week I was responsible for open shifts, setup and pack up as well as stock orders.

EDUCATION

BACHELOR IT (DIGITAL MEDIA) HONOURS

Flinders University, Feb 2014 → Current

Have now successfully completed 7 semesters of study with a distinction grade average across all topics. Loving the digital media slant which provides a nice balance of multimedia topics along with the core computing topics and programming.

CERTIFICATE 4 IN INFORMATION TECHNOLOGY (NETWORKING)

TAFE SA, 2012

CERTIFICATE 3 IN INFORMATION TECHNOLOGY

TAFE SA, 2011

CERTIFICATE 2 IN INFORMATION TECHNOLOGY

TAFE SA, 2008